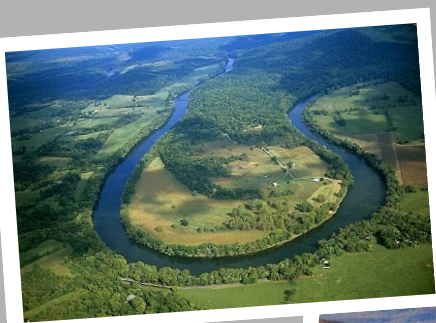
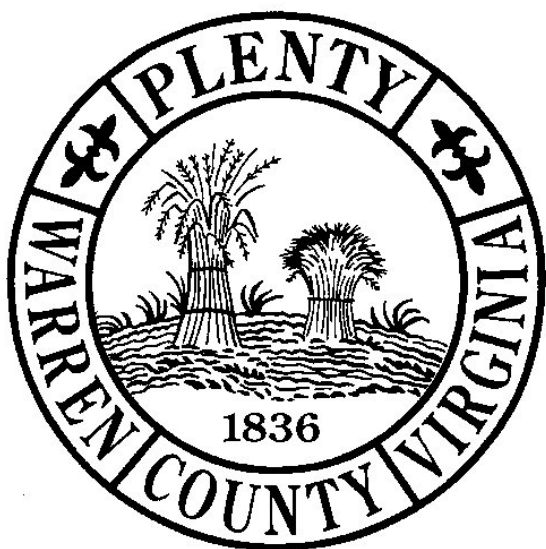




WELCOME



Warren County
Citizen's Guide



*We would like to apologize for any
unintentional errors or omissions.*

Eighth Edition, January 2023

WELCOME TO WARREN COUNTY



Newcomers continue to settle here for many great reasons: beautiful water-ways, natural surroundings, a moderate climate, excellent business opportunities, and an outstanding quality of life.

We hope this reference for government and related services will make it much easier for you to get started on your new life here. We are proud of our law enforcement, public safety, and fire departments, schools, libraries, parks and recreation facilities, public utilities and other services provided to our citizens.

We are happy that you have chosen Warren County as your new home!

Board of Supervisors

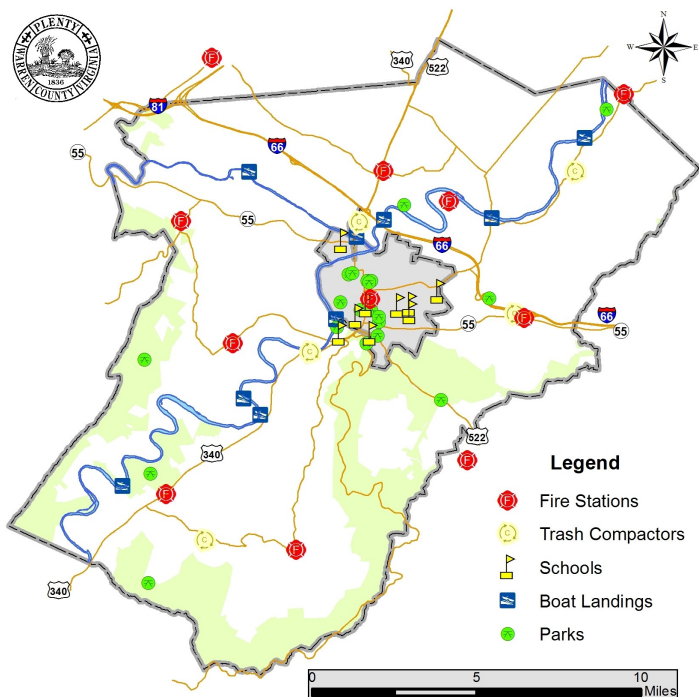
Jerome K. Butler
Vicky L. Cook
Cheryl L. Cullers
Walter J. Mabe
Delores R. Oates

District

Happy Creek
Fork
South River
Shenandoah
North River

Key Staff

County AdministratorDr. Edwin C. Daley
Deputy County Administrator..... Taryn G. Logan
Sheriff Mark A. Butler
Chief of Fire and RescueJames Bonzano, II
Finance DirectorAlisa M. Scott
County Attorney Jason J. Ham
Clerk of Circuit CourtAngela M. Moore
TreasurerJamie L. Spiker
Commissioner of the Revenue..... Sherry T. Sours



40,727

Population

16,922

Housing Units in Warren County*

2.67

Persons Per Household*

\$70,109

Median Household Income

**Estimates as of July 1, 2021*

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HISTORY OF WARREN COUNTY

Native people built in Warren County what is considered the oldest permanent structure east of the Mississippi River in North America, an eleven thousand year old ceremonial building, the archaeological remains of which are known today as the Thunderbird Site. The first documented European explorer to see Warren County and the Shenandoah Valley - John Lederer in 1670 - noted an almost eerie absence of Native people, who had been killed by warfare and disease. By the early 1700s when fur trapping and land prospecting began in the Shenandoah Valley, the Cherokee, Iroquois, and Shawnee were using the Valley as a collective hunting ground.

In 1729, a group of German immigrants led by Joist Hite purchased several thousand acres of land in the northern Shenandoah Valley. A community of Quaker families from Maryland led by Robert McKay came at the same time as Hite's Germans. In 1734, Thomas Chester established a ferry service known as Chester's Ferry at the juncture of the forks of the Shenandoah River, and in the 1740s, an English Lord - Thomas, Lord Fairfax, the 6th Baron of Cameron - came to the area that is today Warren County to lay claim to his inheritance: a five million acre swath of the colony that extended from the Chesapeake Bay through the Shenandoah Valley and on to western Maryland. In 1754, a large extended family under the leadership of the son of French Huguenot Peter LeHew settled at the foot of the Blue Ridge along the road leading from Chester's Gap to Chester's Ferry, and LeHewtown was established. During the French and Indian War, LeHewtown was the Royal Frontier of the British Empire, hence the town's name at the time of its charter in 1788: Front Royal.

By the coming railroads and canals in the 1830s, the overland migration routes changed, and when Warren County was incorporated in March 1836, the community had settled into an agricultural existence with small farming villages surrounding Front Royal and Riverton.

When the war came in 1861, Warren County bore with the rest of Virginia many of the horrors of war. Great battles fought nearby meant a steady stream of wounded to be cared for and supplies to be collected. On May 23, 1862, the Battle of Front Royal took place in the streets and buildings of the county seat, and Warren County lost use of the bridges spanning the forks of the Shenandoah. In 1864, the Union burned many mills in the Valley, Warren County included. The war's end saw Warren in ruins, its economy shattered and population drained. New bridges would not connect Front Royal to the rest of the county for another three decades.

The turn of the century saw new life breathed into Warren County, which had recovered during Reconstruction slowly with the development of the Bank of Warren and some light industry. By the 1890s, the Front Royal-Riverton Improvement Company had incorporated, built new bridges, laid out new neighborhoods and encouraged new factories to locate in Front Royal and Riverton - Virginia's "Twin Cities." The county drew its labor pool from surrounding counties that remained largely agricultural, and by the 1930s, the American Viscose Corporation had constructed an enormous rayon facility, which would employ over 80% of the county's workforce by the 1940s. The Great Depression saw many public works projects in the county develop, the largest of which was Shenandoah National Park and its Skyline Drive. Tourism was now added to agriculture and industry as Warren County's livelihood.

Today, Warren County still stands at the nexus of several transportation routes and has become part of the greater Washington, D.C. community and economy, both receiving visitors and new residents from Northern Virginia as well as sending many residents in the opposite direction for work and school. Warren County continues to grow and change as a result with its position as a transportation hub continuing to define that growth as it has for centuries.



COUNTY OF WARREN

GOVERNANCE

The County of Warren is governed by a five-member Board of Supervisors elected by district. The Board of Supervisors appoints a County Administrator who directs the County's day-to-day operations.

The Board of Supervisors meetings are open to the public and are conducted the first and third Tuesdays of the month at 7:00 PM, except in July, November, and December, in the Board Room of the Warren County Government Center, located at 220 North Commerce Avenue. Meetings are live streamed through the County website:

<https://www.warrencountyva.gov/live-video-stream>.

Agendas and minutes for Board of Supervisors meetings can be found online:

<https://warrencountyva.portal.civicclerk.com/>

WARREN COUNTY

BOARD OF SUPERVISORS

Happy Creek District

Jerome K. Butler
1310 Imboden Drive
Front Royal, Virginia 22630
(609) 254-8833
jbutler@warrencountyva.gov

Shenandoah District

Walter J. Mabe
224 Manassas Avenue
Front Royal, Virginia 22630
(540) 692-5801
wmabe@warrencountyva.gov

Fork District

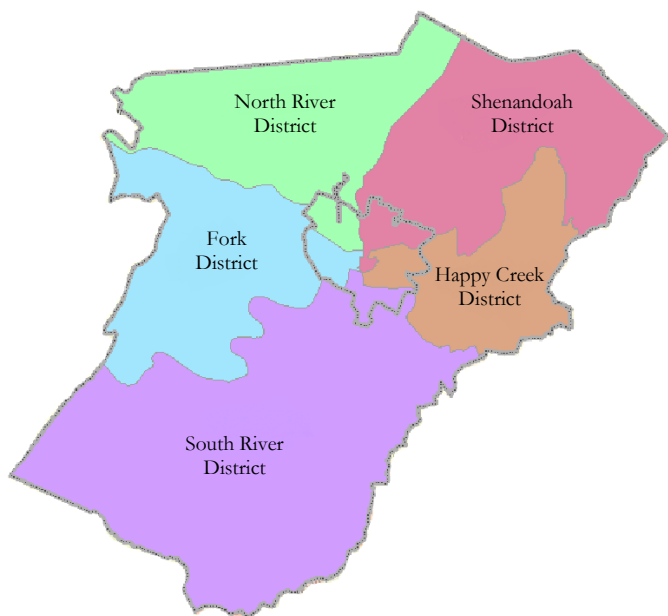
Vicky L. Cook
997 Lower Valley Road
Strasburg, Virginia 22657
(703) 626-9242
vcook@warrencountyva.gov

North River District

Delores R. Oates
170 Douglas Drive
Middletown, Virginia 22630
(540) 539-7003
doates@warrencountyva.gov

South River District

Cheryl L. Cullers
1605 Rocky Hollow Road
Bentonville, Virginia 22610
(540) 635-2360
ccullers@warrencountyva.gov



County Administrator

Dr. Edwin C. Daley

Email: edaley@warrencountyva.gov

County Attorney

Jason J. Ham

Email: jason.ham@littensipe.com

Deputy Clerk of the Board

Emily M. Ciarrocchi

Email: eciarrocchi@warrencountyva.gov

**WARREN COUNTY
GOVERNMENT CENTER**

Hours of Operation:

9:00 AM - 5:00 PM, Monday through Friday

220 North Commerce Avenue

Front Royal, Virginia 22630

www.warrencountyva.gov

Building Inspections Department, Suite 400

Hours of Operation:

8:00 AM - 5:00 PM, Monday through Friday

TOWN OF FRONT ROYAL

GOVERNANCE

The Town of Front Royal is governed by an at-large six member Town Council and a Mayor. The Town Council appoints a Town Manager who serves as the executive and administrative head of the Town government.

The Town Council meets the second and fourth Monday of the month at 7:00 PM in the Board Room of the Warren County Government Center located at 220 North Commerce Avenue, Front Royal, Virginia.

TOWN OFFICIALS

Mayor

Lori A. Cockrell
1466 Linden Street
Front Royal, Virginia 22630
(540) 635-9063
cockrell@frontroyalva.com

Town Manager

Joe Waltz
P.O. Box 1560
Front Royal, Virginia 22630
(540) 635-8007
jwaltz@frontroyalva.com

Asst. Town Attorney

George M. Sonnett, Jr.
(540) 635-7872
gsonnett@frontroyalva.com

Clerk of Council

Tina Presley
(540) 635-8007
tpresley@frontroyalva.com

TOWN COUNCIL

R. Wayne Sealock, Vice Mayor
wsealock@frontroyalva.com

H. Bruce Rappaport
hbrappaport@frontroyalva.com

Amber Morris
morris@frontroyalva.com

Melissa DeDomenico-Payne
mddomenico-payne@frontroyalva.com

Duane “Skip” Rogers
rogers@frontroyalva.com

Joshua Ingram
jingram@frontroyalva.com

ELECTRIC

To establish new service and for questions regarding existing service:

-Rappahannock Electric Cooperative, (540) 622-2001
(www.myrec.coop); or

-Shenandoah Valley Electric, (540) 450-0111
(www.svec.coop)

WATER

To establish new service or for questions regarding existing service, contact the Town Business Office at (540) 635-7799.

*Note: The Town provides electric service to some portions of the unincorporated County.

LANDLINE TELEPHONE

Century Link: (888) 723-8010

Verizon: (540) 636-3765

INTERNET

Comcast/Xfinity (888) 683-1000 www.xfinity.com

Century Link (540) 984-5383 www.centurylink.com

TELEVISION CABLE

Comcast/Xfinity

Phone: (888) 683-1000

DirecTV

Phone: (800) 201-4416

Via Satellite Incorporated/Dish Network

Phone: (540) 636-3765

UNITED STATES POSTAL SERVICE

General information and services, zip codes, postage rates, change of address, redelivery, vacation hold mail, service issues, and Consumer Affairs.

Location: 120 East 3rd Street, Front Royal

Phone: (800) ASK-USPS [800-275-8777]

www.usps.com

NEWSPAPERS

Northern Virginia Daily

Phone: (540) 636-6188

www.nvdaily.com

Royal Examiner *(online only)*

Phone: (540) 692-1408

www.royalexaminer.com

Winchester Star

Phone: (540) 667-3200

www.winchesterstar.com

Warren County Report

Phone: (540) 636-1014

wcrnews.wordpress.com

Washington Post

Phone: (800) 477-4679

www.washingtonpost.com

LOCAL DMV

New residents must apply for a driver's license within thirty (30) days of establishing residence in Virginia at the Division of Motor Vehicles (DMV), which includes passing an eye test and surrendering their valid driver's license from another state. New residents must also purchase license plates within thirty (30) days of establishing residence in Virginia.

Location: 15 Water Street, Front Royal

Hours of Operation:

9:00 AM - 5:00 PM, Monday through Friday

9:00 AM - 12:00 PM, Saturday

Phone: (866) 368-5463

SAMUELS PUBLIC LIBRARY

Location: 330 East Criser Road

Hours of Operation:

10:00 AM - 8:00 PM, Monday through Thursday

10:00 AM - 5:00 PM, Friday and Saturday

Closed on Sunday

Phone: (540) 635-3153

www.samuelslibrary.net

STREET SIGN REPLACEMENT

For County street signs, call the County Administrator's Office at (540) 636-4600. For Town street signs, call the Town Public Works Department at (540) 635-7819.

ROUTE 340/522 CORRIDOR CONNECTOR

Times and locations may change without notice



www.vatransit.org

Customer Service Phone Number:

540-825-2456

www.vatransit.org



**\$1 Fare
Each Way**

**Need more
information?**

Call us at
(540) 943 9302

**SCHEDULE
INTERRUPTIONS**

When inclement weather
or other circumstances
cause an interruption of
service, Public Service
announcements
will be broadcast on:
KFTR (1450 AM)
WZRV (95.3 FM)



ACCESSIBLE



CORRIDOR CONNECTOR

Warren County, Virginia

The Corridor Connector bus services the Route 340/522 corridor Monday through Saturday, with limited service to Lord Fairfax Community College Monday through Thursday. The route connects riders to the Royal Plaza Shopping Center, Warren County Health and Human Services Complex, Kendrick Lane Apartments, Crooked Run Shopping Center (Target), Valley Health Urgent Care, Riverton Commons Shopping Center (Walmart, Lowes), RSW Regional Jail, Family Dollar Distribution Center, Ferguson Enterprises, Interchange, Nature's Touch, Interbake Foods, FDR Services, Toray Plastics, SYSCO Foods, Holiday Inn at Blue Ridge Shadows, and Axalta.

FRONT ROYAL AREA TRANSIT

Trolley route begins and ends at the Visitor's Center.

Fare: \$0.50

Phone: (877) 777-2708 / (540) 341-3464

www.vatransit.org

CHAMBER OF COMMERCE

The Front Royal-Warren County Chamber of Commerce serves to strengthen its member businesses and stimulate area prosperity.

Location: 201 East 2nd Street, Front Royal

Phone: (540) 635-3185

www.frontroyalchamber.com

FRONT ROYAL VISITOR'S CENTER

Open daily, 9:00 AM - 5:00 PM

Except Christmas, Thanksgiving, and New Year's

Location: 414 East Main Street, Front Royal

Phone: (540) 635-5788 / (800) 338-2576

Email: tourism@frontroyalva.com

www.discoverfrontroyal.com

HUMANE SOCIETY

The Humane Society of Warren County is a non-profit organization dedicated to providing compassionate care to abandoned, abused, homeless and neglected animals in our community. Its aim is to educate pet owners on the importance of vaccinations and population control and to place adoptable pets in loving homes.

Location: 1245 Progress Drive, Front Royal

Phone: (540) 635-4734

Email: info@humanesocietywarrencounty.org

www.humanesocietywarrencounty.org

ST. LUKE COMMUNITY CLINIC

St. Luke Community Clinic is a nonprofit, community-based organization of volunteers and professional staff committed to providing high-quality health care services to low-income, uninsured residents of Front Royal and Warren County for a nominal fee.

Location: 316 North Royal Avenue, Front Royal

Phone: (540) 636-4325

NORTHWESTERN COMMUNITY SERVICES



It is the mission of Northwestern Community Services to help people through life's challenges with quality behavioral health services guided by principles of respect, empowerment, and self determination. Care is provided for individuals with or at-risk of severe and persistent mental illness, acute psychiatric distress, substance abuse, intellectual or general learning disability, and developmental delay. Additional services include mental health, medication management, and homeless services.

Location: 209 West Criser Road, Suite 100, Front Royal
Phone: (540) 636-293

www.nwcsb.com

SHENANDOAH AREA AGENCY ON AGING

The Shenandoah Area Agency on Aging (SAAA) provides a variety of high quality services and opportunities that enhance the dignity and independence of older persons and promotes their continued contributions to the community. Services are designed to assist older persons who wish to stay in their own homes, to provide information for seniors and their families, to protect individuals living in long term care residences, and to facilitate seniors staying active. Specific agency services include senior center programs, Meals on Wheels, Retired and Senior Volunteer Program (RSVP), case management, personal care, homemaker services, information and referral, insurance counseling, caregiver services, and social model group respite care for persons with Alzheimer's disease or Dementia.

Location: 207 Mosby Lane, Front Royal
Phone: (540) 635-7141

www.shenandoahaaa.com

BLUE RIDGE OPPORTUNITIES

Blue Ridge Opportunities strives to build foundations on which individuals with disabilities can achieve success through client centered services, quality work and communication. They believe that all individuals are capable of participating in their community, regardless of disability, at the level they desire with supports.

Location: 37 Water Street, Front Royal

Phone: (540) 636-4960

www.broportunities.org

SENIOR CENTER

Available for senior groups and club meetings during weekday evenings and weekend building hours. Reservations may be made up to one week in advance by contacting the Parks and Recreation Office; the building accommodates up to 50 people.

Location: 1217 Commonwealth Avenue, Front Royal

Phone: (540) 635-7750

AMERICAN RED CROSS

The American Red Cross provides relief to victims of disasters and helps individuals prevent, prepare for, and respond to emergencies such as fire, floods, and winter storms with emergency shelter, food, and clothing. It offers courses in CPR, First Aid, and disaster preparedness. The local unit conducts blood drives, offers free transportation to medical appointments in the area, and provides emergency communications among families in the military.

Location: 561 Fortress Drive, Winchester

Phone: (540) 662-5412

FRONT ROYAL UNITED WAY

The mission of the Front Royal/Warren County United Way is to increase the capacity of people to care for one another in community based programs.

Location: 134-B Peyton Street, Front Royal

Phone: (540) 635-3636

frontroyalunitedway.org

WARREN MEMORIAL HOSPITAL

Warren Memorial is part of Valley Health, a nonprofit health system providing a broad range of clinical services through a comprehensive regional network of hospitals, clinics, care providers, and support services. The hospital is committed to the Planetree philosophy of patient-centered care in a healing environment. Warren Memorial Hospital has served residents of Front Royal and Warren County as a non-profit community hospital since 1951, and in 2021, Valley Health completed construction of the new Warren Memorial Hospital. This three-story state-of-the-medical-art facility includes 36 private inpatient rooms, a 12-bed critical care stepdown unit, 18 emergency department rooms, six observation rooms, three operating rooms, and a cardiac catheterization lab.

Location: 351 Valley Health Way, Front Royal
Phone: (540) 636-0300

HEALTH DEPARTMENT

The mission of the Warren County Health Department is to achieve and maintain optimum personal and community health by emphasizing health promotion, disease prevention, emergency preparedness, and environmental protection. Services include foreign travel immunizations, childhood and adult immunizations, tourism and restaurant inspections, wells (drinking water), septic disposal, public health education, Tuberculosis assessments, emergency response to public health issues, epidemiology and disease investigations, women's health services, environmental health services, nursing home screenings, family planning, and Women, Infants, and Children (WIC) services.

Hours of Operation:

8:00 AM - 4:30 PM, Monday through Friday

Closed on Saturday and Sunday

Location: 465 West 15th Street, Suite 200, Front Royal
Phone: (540) 635-3159

VIRGINIA DEPARTMENT OF TRANSPORTATION (VDOT)

VDOT is responsible for the construction, maintenance, and operations (including snow removal) of the state's roadways and bridges within Warren County. All state maintained roadways can be identified by the route signs normally installed at an intersection. Warren County has a large number of private subdivision streets that are not maintained by VDOT. The Town of Front Royal maintains its own roadway system.

VDOT strives to have all state maintained roadways at least plowed within 48 hours after a snow storm has ended. Interstate 66 and primary routes are cleared first followed by higher volume local roadways, with low volume local roadways and subdivision streets being plowed last.

Routine maintenance related questions such as pavement conditions, shoulders, grass/brush cutting, drainage issues, dead animal removal, and snow operations can be directed to (540) 635-7265.

Location: 260 West Duck Street, Front Royal

Phone: (540) 635-7265 / (800) FOR-ROAD [367-7623]

www.virginiadot.org

FRONT ROYAL-WARREN COUNTY AIRPORT

Warren County Airport (FRR) is located 3 miles southwest of Front Royal and 15 miles south of Winchester. FRR is the home of Cass Aviation (540-635-3570), Randolph-Macon Academy flight training program (800-272-1172), the Skyline Soaring Glider Club, and Front Royal Aero Services (540-636-7751) providing aircraft maintenance. FRR has a 3,000-foot by 75-foot runway and offers 100LL aviation fuel.

The airport is part of the regional general aviation system serving the entire Eastern and Middle Atlantic U.S. The airport offers less than one-hour flying time to Baltimore, Maryland; Charlotte, North Carolina; Philadelphia, Pennsylvania; and New York, New York.

Location: 229 Stokes Airport Road, Front Royal

Phone: (540) 635-3570

NORTHERN SHENANDOAH VALLEY REGIONAL COMMISSION

Its mission: to promote the orderly and efficient development of the physical, social and economic elements of the district by planning, encouraging, and assisting governmental subdivisions to plan for the future as well as facilitate local and state-local cooperation in solving significant issues on a regional basis.

Goals and Objectives:

Transportation
Housing
Solid Waste
Employment
Income
Water Resources
Population
Labor Force
Agriculture
Economy

Location: 400 East Kendrick Lane, Front Royal
Phone: (540) 636-8800
www.nsvregion.org

Ride Smart, (540) 635-4146
www.vcapride.virginia.gov



ADMINISTRATION

County Administrator: Dr. Edwin C. Daley

Email: edaley@warrencountyva.gov

The Warren County Administrator's Office directs the daily operations of the County government and engages in the long range planning of governmental operations, with responsibilities to the Board of Supervisors, other County departments and personnel, and the general public.

Location: 220 North Commerce Avenue, Suite 100

Phone: (540) 636-4600

BUILDING INSPECTIONS

Building Official: David Beahm

Email: dbeahm@warrencountyva.gov

The Warren County Building Inspections Department is the enforcement authority for the State of Virginia's Uniform Statewide Building Code and the Virginia Erosion and Sediment Control Handbook, having jurisdiction for all of Warren County. The Department protects the health, safety, and welfare of the residents of Warren County by ensuring that buildings and structures are permitted to be constructed according to recognized standards of health, safety, energy and water conservation, and sediment control.

The Department provides the following services:

- Responds to questions regarding how to apply for and obtain a building permit as well as a construction permit from the Health Department
- Provides inspection services required for dwelling construction (electric, plumbing, mechanical, etc.)
- Answers inquiries related to the Virginia Uniform Statewide Building Codes

Location: 220 North Commerce Avenue, Suite 400

Hours of Operation:

8:00 AM - 5:00 PM, Monday through Friday

Phone: (540) 636-9973

CHILDREN'S SERVICES ACT (CSA)

CSA Coordinator: Jessica Amankrah

Email: jamankrah@warrencountyva.gov

The CSA was enacted in Virginia in 1993 to provide for the pooling of eight specific funding streams used to provide high quality, child-centered, family-focused, cost-effective, community-based services to high-risk youth and their families.

Location: 220 North Commerce Avenue, Suite 1001

Phone: (540) 636-4600

COMMISSIONER OF THE REVENUE

Sherry T. Sours

Email: ssours@warrencountyva.gov

Business

- Business License
- Consumer Utility Tax
- Food and Beverage Tax (Meals)
- Transient Occupancy Tax (Lodging)
- Business Personal Property

Personal Property

- Vehicles, etc.
- Contract Carriers
- Emergency Services
- Machinery and Tools
- Mobile Homes

Real Estate

- Public Service
- Mineral
- Sanitary Districts (14)

The Department provides the following services:

- Administers tax assessments for individuals and businesses
- Provides information related to potential tax exemption or relief for elderly and/or disabled citizens and 100% Service-connected disability for veterans and surviving spouses.
- Executes deductions through the Personal Property Tax Relief Act on qualified vehicles, high mileage on vehicles
- Emergency Services Deduction and the County's Real Estate Tax Relief and Land Use programs

COMMISSIONER OF THE REVENUE

(Continued)

- Prorates Personal Property vehicles according to disposal and move out dates and registers new automobiles for license fees and taxes
- Administers business license to county applicants
- Processes State Income Tax and Estimated Tax Returns and payments according to State Requirements
- Research and document for ratio study and forward report to Department of Taxation (Real Estate)
- Transfer ownership of all properties in Warren County. Document and update property records of changes including subdivision of land, boundary line adjustments, surveys, address changes, and correct math errors, etc.
- Real Estate assessments for new construction, proration, billing and work with mapping of properties

Location: 220 North Commerce Avenue, Suite 900

Phone: (540) 635-2651

COMMONWEALTH'S ATTORNEY

John S. Bell

Email: jbelle@warrencountyva.gov

The Commonwealth's Attorney, elected to a four-year term, handles all criminal prosecutions in Warren County. In addition, this office provides advisory opinions, prepares appellate briefs, and serves as chief legal advisor to local law enforcement.

Location: 1 East Main Street, Front Royal

Phone: (540) 635-5441

COMMUNITY LIAISON

Community Liaison: Michelle Smeltzer

Email: michelle.smeltzer@dss.virginia.gov

WARREN COUNTY COMMUNITY LIAISON



540-892-6108

Got Kids? Got Questions? Unsure where to turn for help or who to call? Michelle Smeltzer, Warren County Community Liaison, may be able to help provide direction or resources for questions regarding services available for youth and families related to behavioral problems, substance abuse issues, problems in school or at home, and much more.

Available on Apple iOS is the Warren County, VA Resources app, which provides a comprehensive list of local agencies that is sorted by service category. The app also provides contact information for the agencies.

Location: 465 West 15th Street, Front Royal

COUNTY ATTORNEY

The County Attorney's Office provides legal advice and representation in civil matters to the Board of Supervisors, County Constitutional offices, County Department Heads and staff, the Department of Social Services, and other County agencies and boards. The office also pursues the civil collection of certain delinquent taxes.

Location: 220 North Commerce Avenue, Suite 100

Phone: (540) 636-6674

***Please note** the County Attorney's office does not represent citizens of the County of Warren, nor does it provide legal advice or opinions to the public.

ECONOMIC DEVELOPMENT

Director of Economic Development: Joe Petty

Email: jpetty@warrencountyva.gov

The Department of Economic Development strives to strengthen the economic growth of our community, by fostering a friendly business environment and providing services to create and retain quality jobs in Warren County. The Department also supports tourism, recreational, and arts & cultural initiatives within the community to provide a better quality of life for the County's residents, workers, and visitors.

Location: 220 North Commerce Avenue, Suite 100

Phone: (540) 252-0050

EXTENSION OFFICE

Extension Agent: Corey Childs

Email: cchilds@vt.edu

The Virginia Cooperative Extension Office helps people to improve their lives through an educational process that uses scientific knowledge focused on issues and needs. The Northern Shenandoah Valley Virginia Cooperative Extension serves the residents of Clarke, Frederick, Page, Shenandoah, and Warren Counties.

Location: 220 North Commerce Avenue, Suite 500

Phone: (540) 635-4549

<https://warren.ext.vt.edu/>

FINANCE DEPARTMENT

Finance Director: Alisa Scott

Email: ascott@warrencountyva.gov

The Finance Department is responsible for County financial management and planning. This includes establishing and maintaining effective controls over the County's financial activities, providing accurate information to all County departments in a timely manner, coordinating the annual budget, and monitoring compliance after the formal adoption of the budget as well as compliance with Generally Accepted Accounting principles.

Location: 220 North Commerce Avenue, Suite 700

Phone: (540) 636-1604

FIRE AND RESCUE SERVICES

The Department of Fire and Rescue Services provides fire, emergency medical, rescue, hazardous materials, and water rescue to its citizens supported by 8 stations. Through its Fire Prevention Division, the Department provides a Smoke Detector program for the elderly and disadvantaged, Home Safety Inspection program, Courtesy Business Inspection program, standby for community functions and events, fire prevention demonstrations in schools and at functions, etc. The Department conducts these public relation activities by utilizing a cooperative staff of career and volunteers. Additionally, the Training Division offers classes that help make the Department self-sufficient for both fire and EMS training and certifications.

FREQUENTLY ASKED QUESTIONS

1. Who should I call if I have an emergency?

911

2. When and what can I burn?

Forestry State Law states from February 15 through April 30 residents may burn only from 4:00 PM through 12:00 AM (midnight). No fuel may be added after midnight and the burn must be attended at all times. Residents will be held responsible for suppression costs and damages if the fire becomes out of control, requiring fire department response. The Department of Environmental Quality (DEQ) states that landscaping debris such as trees, limbs, grass, leaves, etc. may be burned. Residents may not burn construction debris or tires.

Burning is restricted within the High Knob Subdivision and the Blue Mountain Sanitary District.

3. Where or who can I call to obtain information on home fire safety and disaster?

Fire Administration Office: (540) 636-3830

4. How can I volunteer?

Call the Fire Administration Office or your local fire station

FIRE AND RESCUE STATION LOCATIONS

Administrative Office

Chief James "Jimmy" Bonzano, II
200 Skyline Vista Drive
Front Royal, Virginia 22630
Phone: (540) 636-3830
Fax: (540) 636-9986

Front Royal

Fire Company 1
221 North Commerce Ave.
Front Royal, VA 22630
Phone: (540) 635-2540
Fax: (540) 635-2342

Rivermont

Fire Company 2
50 Stokes Airport Rd.
Front Royal, VA 22630
Phone: (540) 636-9704
Fax: (540) 636-2873

South Warren

Fire Company 3
3330 Stonewall Jackson Hwy
Bentonville, VA 22610
Phone: (540) 635-7453
Fax: (540) 635-7966

Linden

Fire Company 4
4561 John Marshall Hwy
Linden, VA 22642
Phone: (540) 636-3473
Fax: (540) 636-2567

Shenandoah Shores

Fire Company 5
533 Mountain View Dr.
Front Royal, VA 22630
Phone: (540) 635-7897
Fax: (540) 635-3839

Warren County

Fire Company 6
6363 Howellsville Rd.
Front Royal, VA 22630
Phone: (540) 837-1290
Fax: (540) 837-2430

Fortsmouth

Fire Company 8
53 Lower Valley Rd.
Strasburg, VA 22657
Phone: (540) 635-8703
Fax: (540) 635-2137

North Warren

Fire Company 10
266 Rockland Ct.
Front Royal, VA 22630
Phone: (540) 635-6759
Fax: (540) 635-2999



FREEDOM OF INFORMATION ACT

The Virginia Freedom of Information Act (FOIA) was enacted by the General Assembly to encourage transparency of government with citizens of the Commonwealth of Virginia. Citizens or media representatives may submit a request to the appropriate designated FOIA Officer via mail, email, phone call, or fax. The public entity is required to provide a response within five (5) business days. See below to determine the appropriate FOIA Officer:

General County Inquiries

Emily Ciarrocchi

Phone: (540) 636-4600

Email: eciarrocchi@warrencountyva.gov

Warren County Circuit Court

Aleia Sandoval

Phone: (540) 635-2435

Email: asandoval@vacourts.gov

Commissioner of the Revenue's Office

Vivian Lake

Phone: (540) 635-2651

Email: vlake@warrencountyva.gov

Commonwealth's Attorney's Office

John Bell

Phone: (540) 635-5441

Email: jbelle@warrencountyva.gov

Warren County Sheriff's Office

Major Jeff Driskill

Phone: (540) 636-4128

Email: jdriskill@warrencountysheriff.org

Treasurer's Office

Allison Ross

Phone: (540) 635-2215

Email: aross@warrencountyva.gov

Warren County Department of Social Services

Jon Martz

Phone: (540) 635-3430

Email: jon.martz@dss.virginia.gov

GENERAL REGISTRAR

Voter Registrar: Carol Tobin

Email: ctobin@warrencountyva.gov

To register to vote in Virginia, you must:

- Be a United States citizen and a resident of Virginia
- Be 18 years of age by the next general election
- Have had your voting rights restored if you have ever been convicted of a felony
- Have had competency restored if you have been adjudicated mentally incompetent

Residents new to Virginia may register to vote as soon as residency is established. Residents moving from other Virginia localities must transfer their registration to Warren County. Residents moving from one voting precinct to another within Warren County will also need to notify the registrar of this change in writing or in person.

Location: 465 W. 15th Street, Suite 800

Phone: (540) 635-4327



GIS OFFICE

The Geographic Information Systems (GIS) Office leverages spatial and tabular data and technology to generate and maintain information and services. Responsibilities of the GIS Office include, but are not limited to: producing maps and web GIS applications; managing the County's GIS parcel fabric and other digital data; and assigning Enhanced 911 (E911) addresses and private road names.

Location: 220 North Commerce Avenue, Suite 400

Phone: (540) 636-3354

www.warrengis.org

HUMAN RESOURCES

Human Resources Director: Jane Meadows

Email: jmeadows@warrencountyva.gov

The Human Resources Office recruits and maintains the trained and experienced workforce needed to efficiently administer the County's programs and services. It is responsible for administration of the following program areas: classification and compensation, recruitment and selection of employees, equal employment opportunity (EEO) policies and procedures, benefits administration, training and education opportunities, policy development and interpretation, employee relations programs, Workers' Compensation and ensuring compliance with all applicable federal and state regulations.

Location: 220 North Commerce Avenue, Suite 100

Phone: (540) 636-4600

www.warrencountyva.gov/wc-human-resources

PARKS AND RECREATION

Director of Parks and Recreation: Dan Lenz

Email: dlenz@warrencountyva.gov

The Parks and Recreation Department acquires, develops, operates, and maintains a park and recreation system that will improve the quality of life for all residents of Warren County through educational, park, recreational, cultural, and leisure opportunities. It is the goal of the Department to provide the highest quality service and experiences possible with individual, personalized attention to each and every participant.

Programs:

Bus Trips

Youth Programs

Family and Adult Programs

Youth Athletics and Fitness

Adult Athletics and Fitness

Special Events

Location:

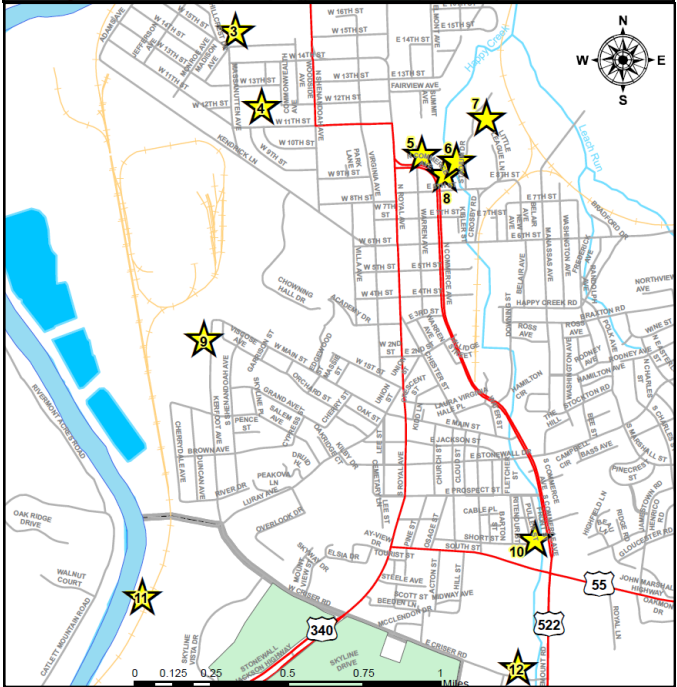
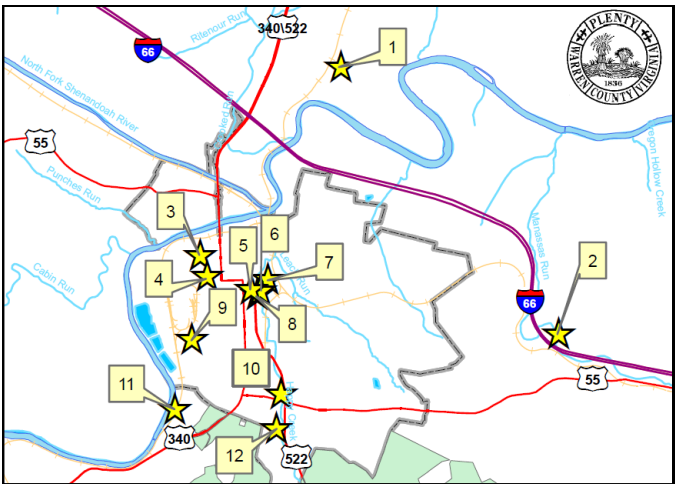
Community Center

538 Villa Avenue

Phone: (540) 635-1022

parksandrecreation.warrencountyva.gov

www.warrencountyva.gov/parks-and-rec



- | | |
|--------------------------------------|---|
| 1) Rockland Park | 7) Claude A. Stokes, Jr. Swimming Pool |
| 2) Linden Park | 8) Dr. Seide Memorial Botanical Gardens |
| 3) Health and Human Services Complex | 9) Skyline Soccerplex |
| 4) Chimney Field Park | 10) Miss Florence Smith Memorial Playground |
| 5) Lions Park | 11) Eastham Park |
| 6) Gertrude E. Miller Community Park | 12) Burrell Brooks, Jr. Community Park |

PLANNING AND ZONING

Planning Director: Matt Wendling

Email: mwendling@warrencountyva.gov

The Planning Department aids the Board of Supervisors, Planning Commission, Board of Zoning Appeals, and other designated committees in establishing and implementing community development policies for the County. Proposals for changes in plans, ordinances, land use, and the division of land are reviewed with Federal, State, and local agencies for compliance with applicable regulations and policies. Staff also disseminates policy information to the Board, Planning Commission, other boards and committees, and the public. The revenue received is primarily from zoning permits and various fees.

The Department provides the following services:

- Updates and revises the Zoning Ordinance, Chapter 180 of the Warren County Code
(<https://ecode360.com/9745479>)
- Answers inquiries related to structure and dwelling construction, including applying for a new address, setback requirements, and well and septic requirements
- Receives Zoning Violation Complaint forms from citizens regarding trash, debris, or inoperative vehicles that may be in violation of the Zoning Ordinance
- Provides a necessary certificate of zoning for home businesses for a fee of \$15.00 after confirming the use qualifies as a home occupation as defined in Warren County Code Section 180-17
- Responds to questions regarding floodplains, including the location of such and whether or not a structure or dwelling can be constructed upon one

Location: 220 North Commerce Avenue, Suite 400

Phone: (540) 636-3354

PUBLIC WORKS

Public Works Director: Mike Berry

Email: mberry@warrencountyva.gov

Location: 136 Hillidge Street, Front Royal

Phone: (540) 636-1543

Warren County does not offer curbside waste collection.

Branches, Shrubs, Trees, and Brush - Residential

Warren County accepts at the Transfer Station in Bentonville brush from residential property. Brush is ground for mulch that may be purchased at the Transfer Station. Brush and limbs are defined as **under** 12 inches in diameter. All businesses must pay a fee per ton during scale operation hours. For more information, contact the Transfer Station at (540) 635-7722.

Grass Clippings and Leaves cannot be accepted at any convenience site. These organic materials are not permitted to be landfilled as they would take up the limited space available for solid waste. We recommend placing grass clippings and leaves in wooded areas to act as natural humus and fertilizer. They may also be taken to the Transfer Station in Bentonville.

Stumps, Roots, Tree Trunks, and Limbs **over** 12 inches in diameter may be brought to the Transfer Station in Bentonville. A fee of \$30.00 per ton is charged; all vehicles must go over the scale. All vehicles must display either a Warren County or Town of Front Royal current windshield decal.

Disposition of Dead Animals

- For any dead animal observed or found in the road, ditch, or shoulder of a Virginia Department of Transportation primary or secondary road, call (800) 367-7623 or submit a report at my.vdot.virginia.gov.
- Residents who observe dead animals on one of our many subdivision maintained roads should contact the homeowner's association.
- Dead animals found on private property are the responsibility of the landowner; special arrangements may be made with Warren County staff to remove the animal at a fee.
- Small dead animals and deer carcasses may be wrapped in a heavy plastic bag, sealed, and brought to the Warren County Transfer Station for disposal.

Annual County Residential Clean-Up Day

Warren County sponsors an annual clean-up day in October for all County residents (includes citizens of Front Royal) for large bulky items such as old furniture and appliances at three (3) County locations:

- VDOT Park N' Ride located on Dismal Hollow Road at Linden
- Shenandoah Farms Fire Department located 3 miles north of Howellsville Road and Blue Mountain Road
- Transfer Station located on Shangri-La Road (Rt. 613) 2.1 miles east off Rt. 340 South at Bentonville

Used motor oil and paint accepted at Transfer Station only. Passenger tires accepted at Transfer Station only (Maximum 20).

All vehicles must display current Town/County windshield decal or County waste decal. Remember to cover and secure your loads. Residential only; all businesses will be charged a fee at the Warren County Transfer Station. For more information, contact the Public Works Department at (540) 636-1543.

Household Hazardous Waste (HHW) Disposal

Warren County sponsors an annual household hazardous waste collection event in October for all County residents (includes citizens of Front Royal) at the Front Royal Fire Department located on Commerce Avenue on. Most types of HHW materials can be recycled while others are incinerated. Residential disposal is at no cost; household waste only.

Acceptable Items:

Cell phones, antifreeze, pesticides, insecticides, pool chemicals, drain cleaners, solvents, strippers, aerosols, battery acid, household cleaners, dry cell batteries, car batteries, paint thinners, adhesives, and fluorescent light bulbs

Unacceptable Items:

Tires, explosive materials, biological or radioactive waste, and asbestos-laden materials; no barrels or large containers

Waste Disposal and Recycling Centers

Route 522 North - 10037 Winchester Road

Route 340 South - 9823 Stonewall Jackson Highway

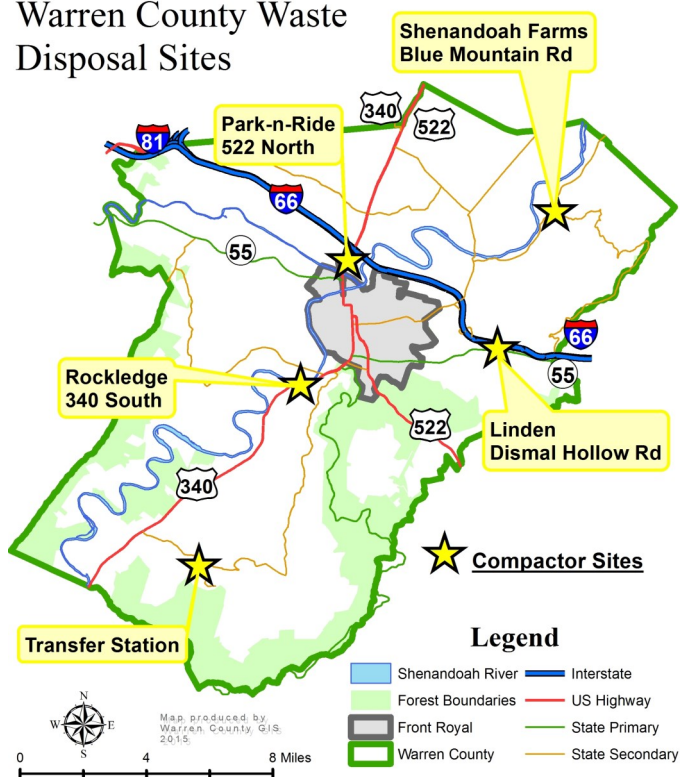
Linden - 2664 Dismal Hollow Road

Shenandoah Farms - 47 Blue Mountain Road

Transfer Station - 232 Shangri-La Road

Phone: (540) 635-7722

Warren County Waste Disposal Sites



Hours of Operation:

Monday: 7:00 AM - 7:00 PM
Tuesday: 7:00 AM - 7:00 PM
Wednesday: CLOSED
Thursday: 7:00 AM - 7:00 PM
Friday: 7:00 AM - 7:00 PM
Saturday: 7:00 AM - 7:00 PM
Sunday: 12:00 PM - 7:00 PM

SANITARY DISTRICTS

Deputy Public Works Director: Michael Coffelt

Email: mcoffelt@warrencountyva.gov

What is a “Sanitary District”?

A sanitary district is a special taxing district allowed by Section 21-118 of the Code of Virginia that has the following powers and duties:

- Construct, maintain, and operate water supply, sewerage, garbage removal and disposal, heat, light, firefighting equipment, power, gas, streets, parking lots, curbs, gutters, sidewalks, community buildings, community centers, and other recreational facilities for the use by and benefit of the public in the district
- Acquire by gift, condemnation, purchase, lease or otherwise such systems listed above
- Levy and collect an annual tax upon all property in the district
- Abate nuisances within the district

How is a Sanitary District created?

The Board of Supervisors may adopt an ordinance creating a sanitary district upon the petition of 50 qualified voters of a proposed district, or upon petition of 50% of the qualified voters of the proposed district if the area contains fewer than 100 qualified voters. The ordinance creates the boundaries and powers for such district, and the creation of the proposed district or enlargement of the existing district must be proven to be necessary, practical, fiscally responsible, and supported by at least 50% of persons who own real property in the district or, in the case of enlargement, the area proposed to be included.

Additional powers and duties include:

- Establish uniform fees and raise additional revenue to make necessary improvements to the community
- All lots, including those owned by a developer, would be subject to taxes
- Sanitary District status will not affect the privacy of roads, gate, pool, etc.
- Sanitary District taxes are collected by the Treasurer's Office
- Sanitary District fees are treated as taxes and may be deductible on one's Federal income tax return

Drawbacks:

- The Board of Supervisors must approve the district’s annual budget, tax rate, and any building impact fees
- If not operated properly, the County has the authority to step in and take over operations
- Must follow County/State procurement requirements
- Must have an annual audit performed
- County charges a 5% + \$350 annual collection fee

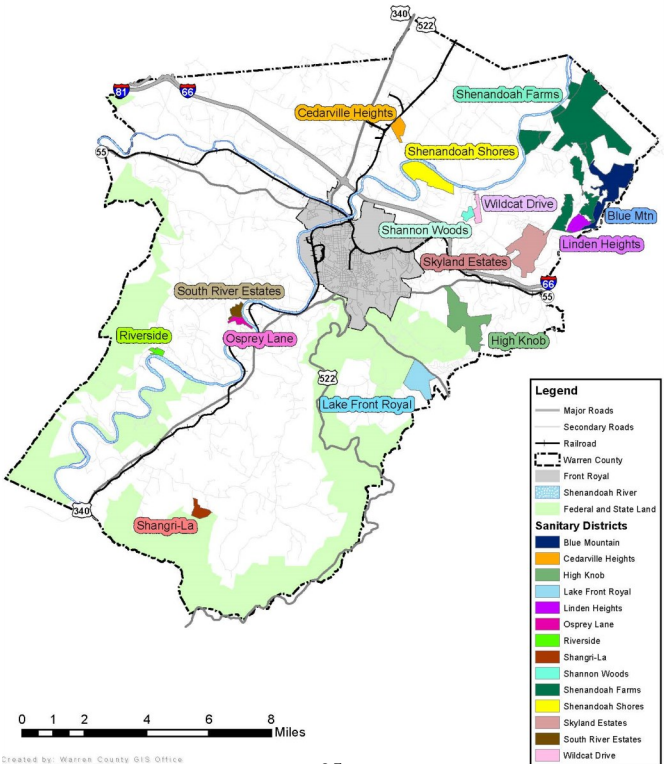
Sanitary Districts include:

Blue Mountain
Cedarville Heights
High Knob
Lake Front Royal
Linden Heights
Osprey Lane
Riverside

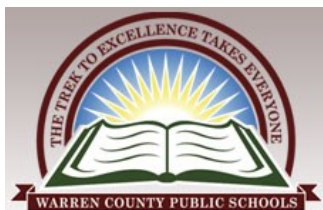
Shangri-La
Shannon Woods
Shenandoah Farms
Shenandoah Shores
Skyland Estates
South River Estates
Wildcat Drive

How can a Sanitary District be dissolved?

By ordinance adopted by the Board of Supervisors upon petition filed by 50 qualified voters, or 50% of qualified voters if the district contains fewer than 100 individuals, and upon a public hearing to discuss said petition.



SCHOOLS



Warren County Public Schools provides a comprehensive educational program for students in grades K-12. Early childhood programs are offered for at-risk four year olds and preschoolers with disabilities. The public schools are governed by a magisterial district-based, five-member school board and superintendent.

210 North Commerce Avenue, Front Royal

Phone: (540) 635-2171

www.wcpsva.org

Public School System:

A.S. Rhodes Elementary

E.W. Morrison Elementary

Hilda J. Barbour Elementary

Leslie Fox Keyser Elementary

Ressie Jeffries Elementary

Skyline Middle School

Warren County Middle School

Skyline High School

Warren County High School

Blue Ridge Technical Center

PRIVATE SCHOOLS

Randolph-Macon Academy, Chelsea Academy, Divinum Auxilium Academy, Guardian Angel Academy, Royal Christian Academy, Front Royal Christian School, Wakefield Country Day School, Mountain Laurel Montessori School, Seton Home Study School

LOCAL HIGHER EDUCATION

- Christendom College - Four-year private Roman Catholic college
- Laurel Ridge Community College - Two-year public community college

SHERIFF'S OFFICE

The Warren County Sheriff's Office is comprised of a professional group of men and women who have dedicated their lives to Law Enforcement and the protection of life, property, and the preservation of peace for the people of Warren County.

Sheriff Mark A. Butler

Location: 200 Skyline Vista Drive, Front Royal

Phone: (540) 635-4128

www.warrencountysheriff.org

Services:

Law Enforcement Division	Communications/E-911
Courthouse Security Division	Civil Process Division
Investigation Division	Animal Control Division
Corrections Division	

Programs:

A Child Is Missing
Assist Meals on Wheels
Child Fingerprinting and Identification
Child Safety Seat Inspections
Children's Bicycle/Traffic Safety
Citizens/Student Police Academy
Community Crime Prevention
D.A.R.E./Class Action/Gang Reduction in Schools
Dogs Against Drugs/Dogs Against Crimes
Easter Bunny Foundation
Haunted Halloween Bus
Neighborhood Watch
Operation Telephone (Senior Contact List)
Project Lifesaver
Sheriff's Summer Youth Camp
TRIADS/S.A.L.T.
Victim Witness Program
Virginia Sheriff's Association Scholarship
Young Marines



SOCIAL SERVICES

Director of Social Services: Jon Martz

Email: jon.martz@dss.virginia.gov

The public assistance programs provided through the Department of Social Services allow families and individuals to live their lives with dignity and self-respect by providing them resources to meet basic needs of food, clothing, shelter, and medical assistance. The Department helps determine eligibility for various assistance programs including, but not limited to:

- Medicaid
- Family Access to Medical Insurance Security (FAMIS)
- Child Care Subsidy
- Supplemental Nutrition Assistance Program (SNAP)
- Temporary Assistance to Needy Families (TANF)
- Virginia Initiative for Employment not Welfare (VIEW)
- Energy Assistance
- Auxiliary Grants

The Department also offers child and adult protective services, ongoing child and adult services, family and vulnerable adult stabilization services, foster care and adoption, and foster parent education and training.

Location: Health and Human Services Complex
465 West 15th Street, Suite 100

Hours of Operation:

9:00 AM - 5:00 PM, Monday through Friday

Phone: (540) 635-3430



TECHNOLOGY DEPARTMENT

Director of Technology: Todd C. Jones

Email: tcjones@warrencountyva.gov

The Department of Information Technology supports the technology needs of Warren County staff and the public through a caring, progressive, and cost savings approach. The Department of Technology prides itself on providing exceptional customer service through a “helping people” philosophy rather than simply fixing computer systems. The Department touches all aspects of technology including computer systems and networks, software, and project management. The Department maintains systems on a 24-hour basis that include the Warren County Sheriff’s Office, Warren County Fire and Rescue, and all other County Departments.

Location: 220 North Commerce Avenue, Suite 200

Phone: (540) 636-4600



***"Together We Are Warren County,
Together We Are Community"***

TREASURER'S OFFICE

Treasurer: Jamie L. Spiker

Email: jspiker@warrencountyva.gov

The primary function of the Warren County Treasurer's Office is the receipt and collection of revenue, the safekeeping of the revenue, and the appropriate accounting for and disbursement of revenue. The office collects revenue from real estate tax, sanitary district tax, personal property tax, business licenses, dog tags, state income, estimated tax payments, Sheriff's Office fees, vehicle decals, meals tax, and utility tax.

The Treasurer's Office provides the following services:

- Keeps citizens of the County informed on current year tax rates
 - \$0.655 per \$100 assessed for Real Estate
 - \$3.80 per \$100 assessed for Personal Property
- Provides several methods for the payment of taxes due on June 5th (first half) and December 5th (second half) each year to include:
 - Online at:
<https://eservices.warrencountyva.gov>
 - By mail at P.O. Box 1540, Front Royal
 - In Person at the Treasurer's Office
 - Placed in the dropbox on the north side of the Government Center building
- Distributes decals to vehicles registered through the Commissioner of the Revenue's Office for a nominal annual fee; decals are required to be displayed to dispose of trash at County waste/recycling sites, which must be displayed next to the inspection sticker on the front windshield of the vehicle
- Collects payments for hunting and fishing licenses, once issued by the Commissioner of the Revenue, as well as for parking tickets issued by the Sheriff's Office
- Distributes dog tag licenses, which are mandatory for dogs four months of age or older, upon proof of rabies vaccination; licenses are \$7.00 for spayed/neutered dogs, \$10.00 for dogs not spayed/neutered, and free of charge for service dogs

Location: 220 North Commerce Avenue, Suite 900

Phone: (540) 635-2215

WARREN COUNTY COURTHOUSE

Location: 1 East Main Street, Front Royal

Hours of Operation:

9:00 AM - 5:00 PM, Monday through Friday

www.courts.state.va.us

CIRCUIT COURT

Clerk of the Court: Angela Moore

Phone: (540) 635-2435

Email: amoore@vacourts.gov

The circuit court is the trial court of general jurisdiction in Virginia, and the court has authority to try a full range of both civil and criminal cases. Civil cases involve disputes essentially private in nature between two or more parties; criminal cases are controversies between the Commonwealth and persons accused of a crime. Only in a circuit court is a jury provided for the trial of many of these disputes and controversies.

For additional information, visit the following webpage:

www.courts.state.va.us/courts/circuit/circuitinfo.pdf

GENERAL DISTRICT COURT

Clerk of the Court: Lauren E. Jones

Phone: (540) 635-2335

Email: ljones@vacourts.gov

The General District Court handles most traffic violations, hears misdemeanor criminal cases, and conducts preliminary hearings for more serious criminal cases called felonies. General District Courts have exclusive authority to hear civil cases with claims of \$4,500 or less and share authority with the Circuit Courts to hear cases with claims between \$4,500 and \$25,000.

For additional information, visit the following webpage:

www.courts.state.va.us/courts/gd/gdinfo.pdf

JUVENILE & DOMESTIC RELATIONS COURT

Clerk of the Court: Shanna Lane Henry
Phone: (540) 635-4107
Email: shenry@vacourts.gov

In Virginia, a juvenile is any person under 18 years of age. The juvenile and domestic relations district court hears all matters involving juveniles such as criminal or traffic cases. Juvenile delinquency cases involve a minor under the age of 18 who has been accused of committing an offense that would be considered criminal if committed by an adult. Other juvenile offenses may be referred to as status offenses. Status offenses are those acts that are unlawful only because they are committed by a minor.

For more information, visit the following webpage:
www.courts.state.va.us/courts/jdr/jdrinfo.pdf

DISTRICT COURT SERVICES UNIT

Phone: (540) 636-4189

The District Court Services Unit provides juvenile and domestic relations intake, juvenile diversion, probation and parole services. In its effort to protect the public, the unit offers a variety of other services to hold juvenile offenders accountable, as well as provides an opportunity for them to develop into responsible and productive citizens.



VICTIM WITNESS PROGRAM

This program provides information and assistance to help victims and witnesses prepare for trial through support and education.

Location: 1 East Main Street, Front Royal

Phone: (540) 636-6638

OFFICE OF THE MAGISTRATE

Magistrates serve as the immediate buffer between law enforcement and citizens and authorize or deny law enforcement the ability to detain individuals suspected of crimes. They provide services 24 hours per day in disputes involving citizens versus citizens. Rather than being called upon to determine guilt or innocence, Magistrates are called upon to determine whether there is probable cause to deny persons their liberty, considering the evidence brought before them, the seriousness of the accusation, and the potential danger to society or to the accused.

RESPONSIBILITIES OF THE MAGISTRATE

- Issue arrest warrants
- Issue search warrants
- Admit to bail or commit to jail
- Issue warrants and subpoenas
- Issue civil warrants
- Administer oaths and take acknowledgments
- Act as conservator of the peace
- Accept prepayment for traffic and certain minor misdemeanor offenses
- Issue temporary detention orders

Magistrates are not attorneys and cannot give legal advice. If you wish to retain your own attorney or obtain legal advice but do not know an attorney, you may call the Virginia State Bar Referral Service at (800) 552-7977 to obtain the name and telephone number of a local attorney.

Location: 6601 Winchester Road, Front Royal

Phone: (540) 622-8627

HOW TO REPORT A CONCERN

Warren County puts strong emphasis on good customer service, and we hope you are pleased with our performance. However, if you have a complaint about any service we provide, we want to know about it, and we want the chance to explain or correct our actions. To help us, we ask that you:

1. First ask to speak to a supervisor or the head of the department responsible for the matter that concerns you.
2. If you are not satisfied with the supervisory response or explanation, call or contact the County Administrator's Office at (540) 636-4600 to discuss the problem.
3. You may also, if you wish, contact your local District Board of Supervisors member by requesting his/her phone number or email address from the County Administrator's Office.

We will do all we can to deliver the kind of service you expect, and we will do it in a friendly and timely way.

Please refer all complaints to the County Administrator's Office by phone at (540) 636-4600 or via email at info@warrencountyva.gov.



QUICK LIST OF PHONE NUMBERS

Administration.....	(540) 636-4600
American Red Cross.....	(540) 635-2333
Animal Control.....	(540) 635-4128
Better Business Bureau (BBB)	(804) 648-0016
Blue Ridge Opportunities	(540) 636-4960
Board of Supervisors	(540) 636-4600
Building Permits	(540) 636-9973
Chamber of Commerce.....	(540) 635-3185
Commissioner of the Revenue.....	(540) 635-2651
County Attorney.....	(540) 636-6674
Department of Motor Vehicles (DMV)	(866) 368-5463
Economic Development.....	(540) 252-0050
Emergencies Only.....	911
Extension Office	(540) 635-4549
Finance.....	(540) 636-1604
Fire and Rescue Services	(540) 636-3830
Heritage Society.....	(540) 636-1446
Human Resources	(540) 636-4600
Humane Society.....	(540) 635-4734
Meals on Wheels.....	(540) 635-7141
Northern Virginia 4-H Center	(540) 635-7171
Parks and Recreation	(540) 635-7750
Planning and Zoning.....	(540) 636-3354
Police Department	(540) 635-2111
Real Estate Assessments	(540) 635-7291
Recycling.....	(540) 636-0794
Salvation Army	(540) 635-4020
Samuels Public Library.....	(540) 635-3153
Shenandoah Area Agency on Aging	(540) 635-7141
Sheriff's Office.....	(540) 635-4128
Social Services.....	(540) 635-3430
Solid Waste.....	(540) 636-0794
Treasurer.....	(540) 635-2215
Transfer Station.....	(540) 635-7722
United Way.....	(540) 635-3636
Virginia Department of Health.....	(540) 635-3159
Virginia Unemployment Office	(540) 722-3415
Visitor's Center.....	(540) 635-5788
Warren County Airport.....	(540) 303-7580
Warren County School Board.....	(540) 635-2171
Warren County Senior Center.....	(540) 635-8652

